HOW TO ACCESS YOUR DIGITAL MEMBERSHIP CARD

2025

Your digital membership card is now available on all our digital platforms. This electronic copy of your membership card is easily accessible and designed for your convenience.

YOU CAN ACCESS YOUR DIGITAL MEMBERSHIP CARD THROUGH ANY OF THE FOLLOWING SELF-HELP PLATFORMS:

Member App:

Click on the following link: **Member App** or visit the App Store/ Google Play/ Huawei AppGallery to download the Bonitas Member App if you have not done so already.

Step 1: Log in to your account

Step 2: Navigate to the 'Medical Aid' tab

Step 3: Tap on 'Membership card' (your digital card should then appear on screen)

Step 4: You can then download your digital membership card or share it by tapping on the share icon in the top right-hand corner of the screen, or simply display it on your device

Member Zone:

Log in to the Member Zone at **www.bonitas.co.za** (Click on "I'm a member" then sign in or register):

Step 1: Log in to your account

Step 2: Click on the 'Membership' dropdown, then tap on 'Membership'. Your digital membership card should then appear under the 'Share your membership card' tile.

Step 3: To share or download your digital membership card, move your mouse pointer over the card and click on the tab that says, 'Click here to share your membership card'.

Step 4: Enter the email address you want to share the card to and click 'send'. To download, simply right click (do this for both the front and back of the card) and save to your computer.

SMS:

Step 1: Create SMS

Step 2: Insert membership/Identity number

Step 3: Send SMS to **44912**

Step 4: Open received SMS

Step 5: Open wrap link in the SMS

Step 6: View or share your digital membership card

WhatsApp line:

Click on the following link: **https://wa.me/27600702491** or add our WhatsApp number, **060 070 2491**, to your contacts:

Step 1: Type 'Hi' to start the conversation

Step 2: Select Member Self Service

Step 3: Select Membership Card

Step 4: Enter your membership number

Step 5: Enter your dependant code

Step 6: Enter the OTP code received via SMS.

Remember to have your digital membership card handy for any medical appointments or queries.

Applicable to all options except BonCap.

Bonitas
Medical Aid for South Africa